



An interactive, five-day (40 hours)  
workshop designed to address  
The Supervisor's Role

**As Follower & Leader**

**In Day-To-Day Operations**

**In Financing & Budgeting**

**In Team Building**

**In Community & Media Relations**

**TUITION**

\$500 for the 5-day program; includes all  
course materials. Please check with our  
office for multiple-registration discounts.

**TO REGISTER AND PAY YOUR TUITION**

Register On Line At:

<http://www.theresultsgroupltd.com>

You May Use Your Credit Card To  
Pay On Line



**WHO SHOULD ATTEND**

This Academy is structured for candi-  
dates for promotion and those who  
are already First Line Supervisors.

In addition, non-sworn candidates for  
promotion or those who are already  
First Line Supervisors are  
encouraged to attend.

**YOUR INSTRUCTOR**

Stephen L. Kent, founder and president of The Results Group, Ltd. has  
more than 30 years management, training and facilitation experience. As a  
management consultant, he specializes in helping organizations design  
and implement programs to improve personal and organizational effective-  
ness. Steve is a dynamic speaker who is known for his straight talk that  
gets right to the heart of key issues.



# The Detention/ Corrections Supervisor's Academy

**TRAINING SITE**

**Benton County Corrections Department  
7122 West Okanogan Place—Kennewick, Washington**

**HOST AGENCY**

**Benton County Corrections Department**

**DATES**

**July 17—21, 2023**

**CLASS TIMES**

**0800 hours—1700 hours**

**AMONG THE MANY THINGS YOU WILL LEARN ARE:**

- How to professionalize the rank of Supervisor in your organization
- Improved management and leadership skills
- Dealing with the problem employee
- Practical techniques for managing change
- Interpersonal relations and communication
- Positioning for sustainable funding for your agency
- Understand performance based planning and budgeting
- How to build a strong team focused on achieving results
- The Supervisor's role in the organization