

# Crisis Intervention/Negotiation with Special Populations

Presented by Crisis Systems Management, LLC

COURSES ARE OPEN TO CIT, ECIT, DISPATCHERS, AND CRISIS NEGOTIATORS

August 5, 6, or 9, 2024 8 a.m.–5 p.m. | Puyallup, WA

**HOSTED BY**  
Puyallup  
Police  
Department



## LOCATION

Bethany Baptist  
Church  
713 S Hill Park Dr.,  
Puyallup, WA 98373

## REGISTRATION FEE

\$125.00 per person/per day  
Register at  
[crisisnegotiation.net](http://crisisnegotiation.net)

## QUESTIONS

Registration, Curriculum/  
Prerequisite Questions:  
Troy King  
[troydking@crisisnegotiation.us](mailto:troydking@crisisnegotiation.us)  
360-702-6773

## Regarding the Training Site:

Sgt. Dylan Rice  
[DRice@PuyallupWA.gov](mailto:DRice@PuyallupWA.gov)  
253-435-3628

**Monday, August 5, 2024** 8am - 5pm, \$125

## Crisis Intervention/Negotiation with Fellow Officer and Returning Veterans (8-hrs)

The most lethal aspect of police work is suicide. The suicidal fellow officer presents one of the most complex threats a law enforcement agency can face. This presentation outlines predisposing factors of police suicide, factors affecting risk and strategies for an effective intervention. PTSD and the high suicide rate within Department of Defense demand a closer look at the law enforcement response to a veteran in crisis. We will also explore, in-depth, the psychological wounds of veterans as it relates to crisis intervention as well as specific negotiation strategies for mitigation.

**Tuesday, August 6, 2024** 8am - 5pm, \$125

## Crisis Intervention/Negotiation with Troubled Youth, Classroom Avengers, and in a Corrections Environment (8-hrs)

The law enforcement response to youth in crisis demands specialized techniques. This presentation addresses the phases of adolescent social development, unique teen stressors, suicide trends in the United States, as well as skills for intervention. Responding to the Classroom Avenger takes a hard look at the school rampage shooter, behavioral indicators and as well as specific techniques for intervention. The final presentation of the day addresses crisis intervention/negotiation within the corrections environment. Any jurisdiction with detention or correctional operations will benefit from this in-depth look at inmate crises including suicide. This presentation addresses issues pre-crisis indicators, tips for mitigating the crisis and specific techniques for intervention.

**Friday, August 9, 2024** 8am - 5pm, \$125

## Crisis Intervention/Negotiation with the Elderly, Deaf and Hard of Hearing, and LGBTQ Communities(8-hrs)

The elder population is among the highest risk for suicide and murder-suicide in the United States. This presentation will address factors impacting the risk of suicide and murder-suicide as well as useful technique for intervention. The deaf and hard-of-hearing in crisis present unique challenges for law enforcement. This presentation will provide a cultural awareness, tips for understanding the crisis, and specific techniques intervention and protecting the rights of the deaf and hard of hearing in crisis. Basic cultural awareness helps law enforcement respond to the LGBTQ community in crisis. This presentation includes a primer on terminology, sensitive interaction, and techniques for crisis intervention. A panel is planned for this presentation – however is subject to the availability of panel members.



CRISIS SYSTEMS MANAGEMENT LLC